

## Sensory Sensitivity Tips

# RIVERBANKS ZOO & GARDEN

### Best Times to Visit

The number of guests at Riverbanks changes greatly depending on the month and even the day of the week.

Jan.	Feb.	Mar.	Apr.	May	Jun.	July	Aug.	Sept.	Oct.	Nov.	Dec.
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday					

\*Holidays tend to be very busy. Attendance: ■ low ■ medium ■ high

### Ticketing Tips

We recommend buying tickets in advance at [www.riverbanks.org](http://www.riverbanks.org) to avoid waiting in line. Online tickets (either printed or on a mobile device) may be taken directly to the gate for park entrance. The Botanical Garden entrance is much quieter than the Zoo entrance.

### Family Restrooms and Accommodations

Family restrooms are located at the Congo Classroom (adjacent to Gorilla Base Camp), the Farm and Waterfall Junction. These restrooms are equipped with manual flushing devices. A quiet room is available on a "first come" basis at the Zoo entrance inside the Guest Relations Building. Wheelchairs and strollers are available to rent at both entrances for a nominal fee.



### Quiet Areas

Riverbanks has identified areas around the Zoo and Garden that typically have less activity and spaces to sit and regroup after becoming overstimulated.

#### Quiet areas are in the following locations:

- Discovery Center (air-conditioned)
- Watering Hole (near meerkats)
- Tuskers patio
- Congo Classroom (when not in use)
- Botanical Garden
- Magnolia Center (air-conditioned)



### Headphone Areas:

Areas that are noisy and where crowds tend to form may be considered "Headphone Areas."

#### These areas include:

- Waterfall Junction splash zones
- Sea Lion Landing (air-conditioned)
- Riverbanks Conservation Outpost
- Gorilla Base Camp (air-conditioned)
- Aquarium-Reptile Complex (air-conditioned)

For assistance, please speak to a Guest Service Representative or call the Guest Relations Office at **803.602.0942**.

Riverbanks Zoo and Garden is always seeking to improve our ability to assist and accommodate guests with sensory processing needs. We hope you find the resources and information helpful as we strive to create an inclusive environment for all guests.