Zip the Zoo or ZOOm the River! FAQs

What is a zip line canopy tour?

A zip line canopy tour is a thrilling treetops journey where you can connect with nature and challenge yourself to a real-life adventure. Each participant is outfitted with a full body harness fastened to two overhead trolleys on a cable "zip" line. Gravity takes over when you step off a tree house platform and zip to the next destination – 100 to 1,000 feet away. Participants may travel up to 35 miles per hour at times.

Is there an age or size limit?

Riverbanks' zip lines have been engineered for safety and exceed all industry construction, training, and safety standards. Guests must weigh a minimum of 70 lbs. and a maximum of 250 lbs. to take part in the course.

How much does it cost?

The **Zoo Zip** – a series of zips between trees along the edge of the Carousel Plaza – costs $45 for the general public and $30 for Riverbanks members.

The **River Zip** – a series of treetop zips, rickety bridge and a thrilling 1,000-foot flight over the scenic Saluda River – costs $55 for the general public and $40 for Riverbanks members.

Combo Zips – the ultimate combination of both River and Zoo Zip experiences – are offered on a limited basis and cost $80 for the general public and $60 for Riverbanks members.

Prices include general admission. Check for availability.

Do I need a reservation?

Yes, reservations are required. Reserve your tour today.

What are the hours of operation?

Zip tours are scheduled weekly. Dates and times may vary. Check for availability.

How long does the experience take?

Zip line tours take from 2 to 3 hours depending on tour, group size and needs of the group. Approximately 30 minutes of the experience involves instruction and suiting up.

What about bad weather?

If there is a chance of rain, Riverbanks will still operate tours. Tours may be cancelled in the event of thunder, lightning, torrential rain, or severe wind. If Riverbanks decides to cancel a tour, you will have the opportunity to reschedule your tour.

What should I wear?

Zip line participants will be outfitted in a full body harness with shoulder straps, waist belt, and leg loops. Please wear comfortable pants or shorts; short shorts are not recommended. Footwear should consist of closed-toed shoes like sneakers or hiking boots (no flip-flops, crocs or Vibram FiveFinger shoes). Long hair should be tied back and glasses should have a strap to keep them secured.

For other questions about
the Zip Line experience at Riverbanks
please call 803.779.8717.

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